

From: Neil Stevenson

Sent: 05 November 2024 14:05:42 (UTC+00:00) Dublin, Edinburgh, Lisbon, London

To: Andy Agathangelou

Subject: RE: Urgent, regarding the McClure Solicitors scandal - urgent meeting!

Dear Andy,

Thanks for getting in touch, we appreciate it.

We are happy to provide information to support the event, but I don't think we would be able to contribute to the discussions, and so would not plan to attend.

The SLCC has a very narrowly defined remit in law. We deal with complaints, from individual complainers, after harm has occurred, considering whether there has been inadequate professional service or a matter of potential conduct (that by law we then have to refer to the relevant professional body). We are expressly prohibited by the legislation which established us from revealing information within complaints.

Looking at the topics you plan to cover, the current state of affairs for people and wider systemic issues, these are not things we could comment on.

We have been working hard to encourage people to register a complaint with us and have been upholding complaints and awarding compensation. We've been looking for ways to be proactive and liaising with other agencies.

However, we also need to be aware that the government and parliament only gave us limited power, with the main responsibility for regulation, standards and public protection sitting with the professional bodies (in this case, the Law Society of Scotland).

We have attended in person events to hand out complaint forms, but these only confirmed that most questions people have are not ones in our remit, or which due to the statutory provisions around confidentiality we can comment on. That is then frustrating for an audience who feel we are not being helpful, when its actually that we only have this very narrow remit from parliament.

It would be helpful if you could flag at the event that anyone with an individual complaint can contact us: <https://www.scottishlegalcomplaints.org.uk/contact-us/>

Anyone can fill out an online form, or phone or email and we can send paper forms out.

We are able to help in some cases, and compensation is being awarded in cases, so whilst I know there will be those saying it's not worth contacting us it is the best advice we can give any individual impacted.

I hope the event goes well.

Kind regards,

Neil

Neil Stevenson

Chief Executive

T: 0131 201 2130

www.scottishlegalcomplaints.org.uk



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From: Andy Agathangelou <andy.agathangelou@transparencytaskforce.org>

Sent: 05 November 2024 10:52

To: Neil Stevenson <Neil.Stevenson@scottishlegalcomplaints.org.uk>

Subject: Urgent, regarding the McClure Solicitors scandal - urgent meeting!

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Dear Neil,

I hope you are well.

My name is Andy Agathangelou, I am the founder of Transparency Task Force (TTF). We're a non-profit campaign group with a mission to promote ongoing reform of the financial sector so that it serves society better.

TTF, together with Annette Riding, a member of the Victims of McClure Solicitors Facebook campaign, are organising an online event to address the ongoing challenges faced by former McClure clients and to discuss actionable solutions, and we would like to invite you to participate.

The event is on Tuesday, 12th November, 6pm-7:30pm on Zoom.

Our discussion will focus on the current state of affairs for ex-clients of McClure Solicitors and the extensive obstacles many continue to face. With around 60,000 clients left in vulnerable positions, our goal is to bring awareness to the incomplete advisement process by Jones Whyte, the legal implications of unaddressed Wills and Lasting Powers of Attorney, and the improper handling of Family Protection Trusts (FPTs) that were initially promoted as safeguards against care fees and probate.

We will also address systemic issues highlighted by this situation, such as the need for increased accountability from intermediaries—financial planners, charities, and estate planners—who guided clients toward unfit financial products. The emotional and financial toll on affected families remains significant, with many clients still unaware of the precarious nature of their arrangements and some facing difficult legal battles and lost documentation.

[Click here](#) for full details and to book your place.

We hope you can join us for this important conversation! Please let us know if you're able to attend, and don't hesitate to reach out with any questions!

Your thoughts, please Neil.

Kind regards,

Andy

Andy Agathangelou FRSA

Founder, [Transparency Task Force](#); a Certified Social Enterprise

Chair, Secretariat Committee, [APPG on Investment Fraud and Fairer Financial Services](#)

Founder, [The International League of Ethical Financial Services Leaders](#)

Founder, [The March for Justice](#)

Chair, [Violation Tracker UK](#) Advisory Board

Co-Founder, [The Woodford Campaign Group](#)

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